



PRIVACY POLICY – AXONE VOICE

With this privacy notice, pursuant to art. 13 of EU Reg. 2016/679, on the protection of personal data (hereinafter “**GDPR**”), we wish to provide some information on the categories, purposes and methods for processing the Personal Data (hereinafter “**Data**”) that can be collected by TEXA when the Data Subject uses, in the tools that allow it, the voice recognition function or configures the face recognition function for authentication to the tool and/or to specific operations.

1. DATA CONTROLLER

The Data controller is TEXA S.p.A. with registered office in via 1 Maggio 9, 31050 Monastier di Treviso (Italy), VAT No. 02413550266, (hereinafter “**TEXA**” or the “**Controller**”). To exercise their rights and for any other matter relating to Data processing, the Data Subjects can refer to the Controller by sending a specific written request to the e-mail address: privacy@texa.com.

2. DATA PROTECTION OFFICER

The Controller has appointed a Data Protection Officer, who can be contacted at the e-mail address: dpo@texa.com.

3. CATEGORY OF PROCESSED DATA, NATURE OF PROVISION AND PURPOSES OF PROCESSING

- **Voice recognition**

Interaction with the voice assistant may involve the collection and processing of some data, such as: the commands launched by the Data Subject, the example expressions, the choice of words, the language, etc.

When a request is made, the system does not record the Data Subject's voice, it translates what he or she says into a text format and processes the information in order to carry out the voice command.

In particular, when the tool detects the activation word “**HEY TEXA**”, the voice sample is sent by the device to a language comprehension service by Microsoft that TEXA uses, which processes and converts the voice command into a text command and sends it to TEXA's servers.

The collected information is not associated with the Data Subject and is used by TEXA in an anonymous form for the sole purpose of processing and answering the requests and improving the voice recognition system functions.

The microphone can be deactivated at any time by directly asking the voice assistant or clicking on the shutoff button on the device's screen.

Providing the data is optional. Failure to provide the data will implicate the impossibility for the Data Subject to interact with the tool through voice commands.

- **Face recognition**

On the devices that support it, TEXA offers the Data Subject the possibility to configure the face recognition as a security method to authenticate to the tool and/or to specific operations (for example diagnostic operations).

When this function is enabled, the acquisition of the related data and the authentication are only carried out by the device being used; the related data is not subject to processing by TEXA.

This data includes representations of certain points on the face, which are encrypted and protected by adequate security measures.

Providing the data is optional. Failure to provide the data will implicate the impossibility for the Data Subject to use the authentication mode based on the face recognition.

4. LEGAL BASIS FOR PROCESSING

The legal basis for processing is the consent given by the Data Subject to use the function (art. 6 par. 1 letter a). The Data Subjects can withdraw their consent at any time by deactivating the functions in the device.

TEXA S.p.A.

Registered office: Via 1 Maggio, 9 - 31050 Monastier di Treviso - ITALY
Administrative headquarters and plant: Via Vallio, 15 - 31050 Monastier di Treviso - ITALY
Tax no.- Company Register of Treviso no. – VAT registration no.: 02413550266
Share capital 1.000.000 € i.v. - R.E.A. N. 208102
Single-member company subject to management and coordination by Opera Holding S.p.A.
Legal Representative: Bruno Vianello
Phone +39 0422 79 13 11 - Fax +39 0422 79 13 00 - www.texa.com

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5. PERIOD FOR WHICH THE DATA WILL BE STORED

The data collected when the voice assistant is used will be stored for the period required to process the Data Subject's request. Furthermore, it can be stored by TEXA in an anonymous form for a maximum of two months and used to improve the voice recognition system's functions.

The data collected to allow using the face recognition is never extracted from the device, nor kept in other storage media by TEXA. If the face recognition function is used, the collected data will be stored in the device for the time strictly necessary to pursue the purposes for which it was collected.

6. DATA DISCLOSURE TO THIRD PARTIES – RECIPIENTS OF THE DATA

The Data will be processed by TEXA's employees and/or collaborators who received adequate operating instructions and were expressly authorised to the processing.

To process the voice commands, TEXA uses a language comprehension service by Microsoft, which processes the data as Processor.

7. TRANSFER OF PERSONAL DATA TO THIRD COUNTRIES OR INTERNATIONAL ORGANISATIONS

Personal data will not be transferred to third countries (non-EU) or international organisations.

8. RIGHTS OF THE DATA SUBJECTS

With regard to the provided Data, the GDPR (articles 12 and 15-22) grants that every Data Subject can exercise the right to access the data concerning him or her and the information about processing; to rectify or integrate the data if inaccurate or incomplete. Moreover, where the conditions set forth by the regulation are met, the Data Subject can exercise the right to erasure of the Data; to restriction of processing; to Data portability intended as the right to obtain the data by the Data Controller in a structured, commonly used and machine-readable format to transmit those data to another controller without hindrance; to object to processing; not to be subject to a decision based solely on automated processing. If the Personal Data processing is based on consent, the Data Subjects have the right to withdraw their consent, without prejudice to the lawfulness of processing performed before the withdrawal. Furthermore, if you believe your rights have been harmed, you can lodge a complaint to the Guarantor for the Protection of Personal Data.

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